

Utility Billing Questions

- How often are water bills mailed?

Water bills are generated on a bi-monthly basis and mailed on or about the 10th of the month alternating as follows:

- Breitung bills are mailed on even-numbered months
- Heights/Ford Addition bills are mailed on odd-numbered months

Bills are due on the 10th of the following month. If the bill is not paid by the due date, a penalty fee will be added to the initial amount. Reminders are mailed the day after the due date and are due by the 25th of the month to avoid shut-off.

Final bills – When an occupant is vacating a property, a moving date and forwarding address must be provided to calculate a final bill. Final bill payments are due within 15 days of the moving date.

- Are fees for garbage collection billed separately than water?

Water, sewer and garbage collection charges are all included on the same bill.

- What are the garbage collection fees?

The current garbage collection fees are \$24.00 per billing cycle.

- What are the residential water and sewer fees?

The flat fee for water is \$5.00 per billing cycle. The flat fee for sewer is \$5.30 per billing cycle. In addition to flat fees, bills include water/sewer usage charges, which are measured in 1000 gallons based on meter readings. Residential usage fees per 1000 gallons are \$2.57 for water and \$5.34 for sewer.

- What are the water and sewer usage rates?

Water usage is measured in 1000 gallons. Usage is based on individual habits such as the number of people using water, amount of laundry, and the frequency of watering gardens/lawns, etc. Based on these variables, we cannot estimate an average usage or monthly bill. An individual usage pattern will develop once a customer has service at a location for several months.

- What payment methods are accepted for utility and tax payments?

The City of Kingsford accepts cash, check, money order and credit card*. Online payments are also available. Visit the City's website at www.cityofkingsford.com and click on the link "Online Municipal Searches & Payments" on the home page.**

*When paying with a card, Point & Pay adds a processing fee of 3% with a \$2.00 minimum. Cardholder must be present and possess a valid ID. The cardholder's name must be printed on the card. We do not accept gift cards, H&R Block cards, etc.

**The processing fee also applies to online payments.

- What address do I mail my water and tax payments to?

Payments can be mailed to 305 S. Carpenter Avenue, Kingsford, MI 49802. For your convenience, there is also a drop box located in the parking lot near the rear entrance at City Hall that can be utilized for making payments after hours. Payments can also be made in person inside the City Hall office during regular business hours.